

Solutions for Long-Term Care Facilities

Improving Resident Safety and Care Delivery

Safety measures incorporating intelligent nurse call can help benefit:

- Residents, with less pain and fewer infections
- Staff, with enhanced satisfaction and time savings
- Facilities, with reduced costs and improved reputation



Significant obstacles such as gaps in labor, poor communication and a lack of physical resources can hinder a facility's advancements in resident safety. To address these disparities, health facilities often turn to advanced nurse call systems to support their quality initiatives and strengthen clinical, operational and financial outcomes.

Fall Prevention Programs

Accidental falls are among the most common incidents reported at facilities. One of the keys to keeping residents safe and reducing the number of falls is continual assessment of each resident's fall risk. Intelligent nurse call systems, like Rauland Responder® 5000, can enable facilities with specific functions and notifications that help to avoid falls, including:

- Pillow-side speaker and audio bath stations to enable mobility requests
- Corridor lights that indicate high fall risk for each resident
- Direct communication with residents for reassurance or to address concerns

Nurse call technology connects residents with providers to ensure a care team member is present to assist with mobility or address other concerns. An automated report with care information can be generated to help plan and build a robust fall prevention program.



Reputation is Everything

Intelligent nurse call systems can help:

- Reduce the risks and costs of falls
- Address tighter margins and reimbursements
- Differentiate in a competitive market
- Demonstrate responsiveness and provide reassurance to families and loved ones



Improving Care with Purposeful Rounding

Purposeful rounding seeks to improve the resident experience and care delivery through the use of hourly routines and notifications. One recent study found significant benefits to patient safety after adopting purposeful rounding practices, including:

- Reduced anxiety
- Improved efficiency
- Enhanced quality indicators
- Boosted teamwork and communication
- Advanced quality and accountability

Further, automated rounding alerts can equip providers with valuable information and notifications for each resident so they can provide targeted care to meet each individual's needs. Automated rounding also assists in increasing resident satisfaction, as their needs are being proactively addressed.

Reducing Pressure Ulcers

Pressure ulcers are common, costly, and debilitating wounds, causing a decreased quality of life for afflicted residents. Facilities with high rates of pressure ulcers face higher costs and risks of litigation. Residents who cannot easily reposition themselves are often susceptible to this condition and need special care monitoring and delivery.

Preventative care, integrating an intelligent nurse call system, can help residents experience less pain, few infections and experience better quality of life. Staff benefit by being more likely to have enhanced job satisfaction, as preventive care is ultimately less time consuming than the treatments needed when pressure ulcers develop. The facility itself can ultimately benefit as well, from reduced costs, enhanced image, and improved quality measures.



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