

Quality Care. Everywhere.

INTRODUCING THE NEXT GENERATION OF CONNECTED CARE

Add a wing. Add a hospital. Create a future
with unlimited possibilities for connecting
patients, caregivers, and facilities.



Meet the
best-of-both-
worlds platform
built to evolve
with your
Enterprise.



UNLEASH THE POWER OF COLLABORATION TO ACHIEVE CONTROL, FLEXIBILITY— AND A HIGHER LEVEL OF CARE

Growth. Consolidation. Security. Reimbursement.

Addressing these critical issues requires cross-departmental collaboration — bridging IT and Clinical—to enable cross-functional solutions.

Responder® Enterprise’s scalable architecture provides IT with a foundation to support and improve the way healthcare is delivered and managed across departments, buildings, and operational units. What others are just now developing, Rauland has been engineering for years based on customer input for the future of healthcare.

This IT framework provides support for Clinical staffing, evidence-based protocols, and quality of care — for higher patient safety, improved staff satisfaction, and a sharper focus on timely, efficient responses to patient needs.



BRIDGING IT AND CLINICAL PRIORITIES

	FOR IT TEAMS	FOR NURSING TEAMS
SINGLE SET OF SERVERS	Centralized Management Simplifies Operations	Centralized Solution Empowers Complete Clinical Transparency
DATA ENCRYPTION	Secure Encryption Protects Patient Data	Patient Information Remains Secure and Available
SCALABLE SOLUTION	Scalable Architecture Accommodates Change	Measures and Compares KPIs as Staff are Brought into System
HIGH AVAILABILITY	High Availability Minimizes Downtime	Fewer Interruptions Improve Patient Care
STANDARD WORKFLOW	Workflow Standardization Optimizes Care	Evolving Best Practices are More Easily Replicated
OPEN INTEGRATIONS	Extend Open Integrations for Smoother Future Rollouts	Myriad Applications Enable More Choices and Opportunities

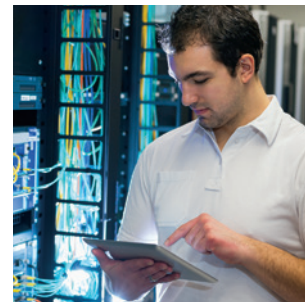
How do you drive real without adding new

SIMILAR CHALLENGES, SIMILAR GOALS, UNIQUE SOLUTIONS

Your IT and Clinical staff likely face countless frustrations throughout their workday: communications overload, lack of standardized processes, and dissatisfaction with existing communications products.

That's why most healthcare organizations have been investing significant amounts of time, energy, and resources into technologies aimed at improving communication and data sharing among clinicians.

These efforts will help them achieve key goals — reducing healthcare costs, improving care quality and outcomes, and increasing patient and staff satisfaction.



Whether these efforts drive real clinical transformation or simply add new layers of complexity can be boiled down to one factor: **effective, ongoing service and support.**



Rauland and our System Integrators will partner with your IT and Clinical staff, beyond implementation and training, to continually monitor usage and adoption, and to improve reporting and performance as your system grows.

clinical transformation layers of complexity?

SUPPORT FOR CUSTOMIZATION

We map your organizational challenges with specific people, processes, and technology across the organization, individual facilities, and service lines to develop a scalable solution tailored to your unique needs.

SUPPORT FOR CHANGE MANAGEMENT

We help you identify repeatable successes and determine how to standardize them as best practices across the Enterprise.

SUPPORT FOR ADAPTABLE SYSTEM DESIGN

Our Enterprise solution design services offer a user-centered design approach for the optimization of a patient-centered, technology-enabled, enterprise-wide integrated system of care that adapts to your organizational needs.

SUPPORT TO TRANSLATE DATA INTO ACTION

Measurement and accountability are built into the DNA of Responder Enterprise. With smart data at your fingertips, you can pinpoint critical needs fast while partnering with Rauland to monitor, measure, and refine for long-term improvements.

SUPPORT FOR TECHNOLOGY INTEGRATIONS

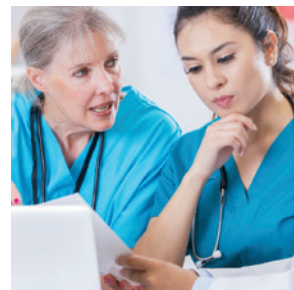
We help you maximize the value of our open integrations and application programming interfaces (APIs) in tailoring the Enterprise solution to your organization.

SUPPORT THAT ENSURES YOUR SUCCESS

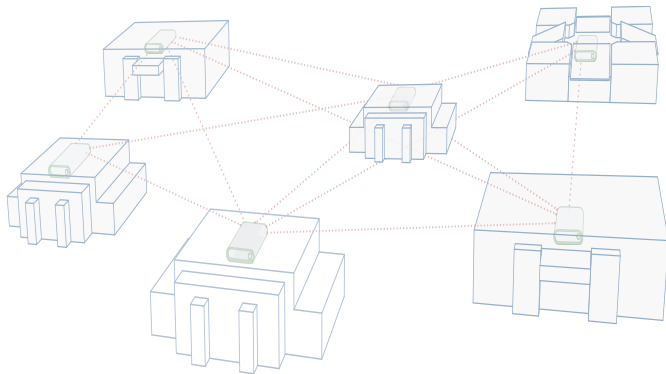
Through Enterprise optimization services, our Lean clinical staff literally become part of your quality improvement teams, helping you cut through complexities to achieve your goals. We understand that failure is not an option, and commit the full weight of our experience and expertise to each and every organization we serve.

SUPPORT THAT NEVER QUITS

As a pioneer and an innovator, Rauland has been setting new standards for integrated communications technology and service for more than 80 years. You can depend on us to be there for your organization, your staff and most importantly, your patients.



The future of healthcare IT builds on the Enterprise platform.



**RESPONDER ENTERPRISE IS ALWAYS
ON AND ALWAYS SECURE.**

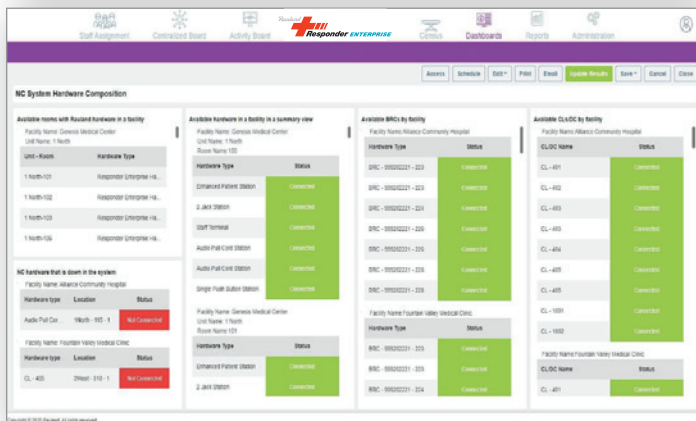
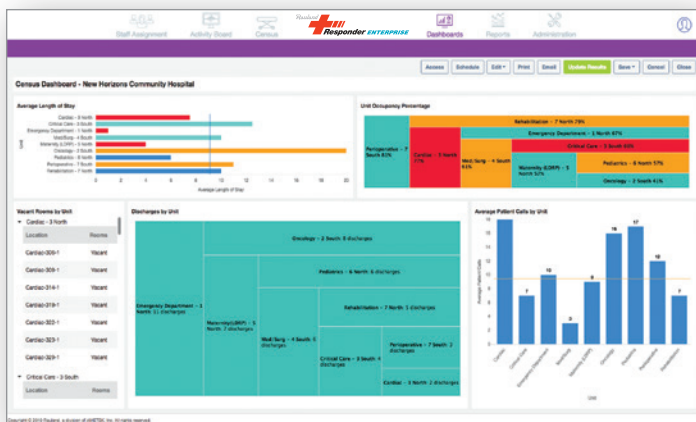
Responder Enterprise offers a secure, scalable choice for your IT systems and infrastructure needs. The platform's new architecture gives you the flexibility to grow and respond to change while reducing your server footprint. You benefit from an open structure that doesn't sacrifice security or availability.

KEEP EVERYONE CONNECTED, EVERYWHERE, ALWAYS.

As technology moves forward, you need a system without limits—a system that can seamlessly evolve with your organization. Responder Enterprise's open architecture facilitates future expansions and integrations, allowing you to incorporate next-generation care technologies while keeping everyone connected.

ENTERPRISE FOUNDATION

Our technology and services work together, alongside your team, to provide a solid foundation for your IT vision. Centralized servers dramatically decrease costs while increasing security, availability, and ease of scalability. Clinical and technology services optimize your Enterprise solution and accelerate your time to value. Enterprise integrates into your existing user management environment to the same level of user management and security.



IT Dashboards: Provide insightful information and metrics regarding ePHI audit trails, third-party integrations with the Enterprise system, staff engagement, and nurse call hardware composition, and its health.

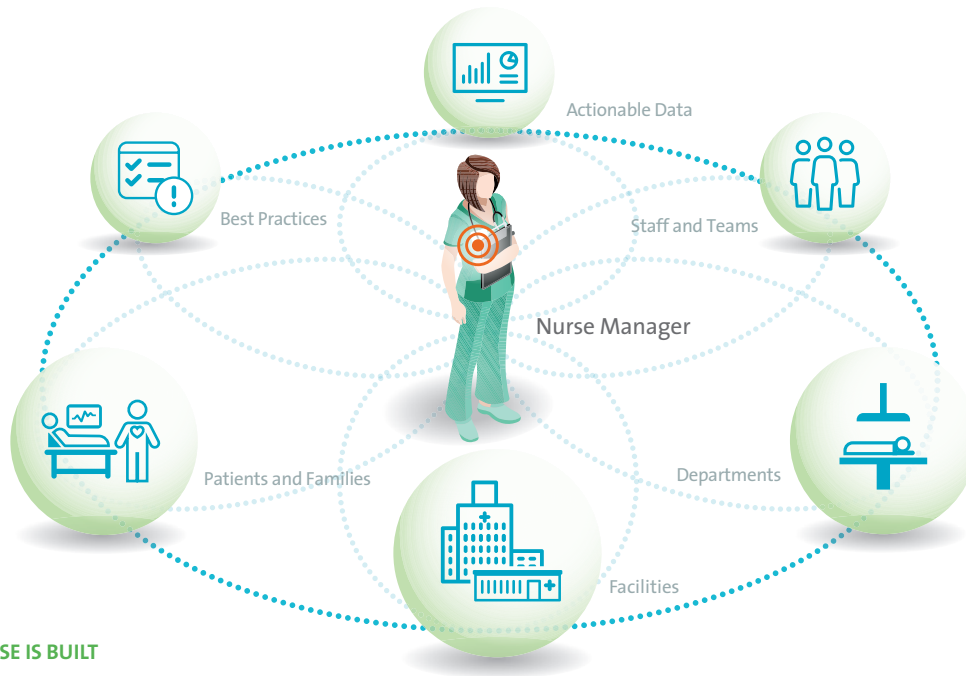
SECURITY. SCALABILITY. FLEXIBILITY. SAVINGS.

- The architecture and deployment of Responder Enterprise reduces capital and operational expenses
- Patient data is protected at all times in a secure, encrypted system
- Enterprise supports secure user management and role-based security to ensure that only authenticated users are authorized to access sensitive data
- Enterprise reduces single points of failure to increase system availability
- The Enterprise Configurator easily adds and removes facilities from the Enterprise
- Enterprise Dashboards and Reports display the health of your nurse call ecosystem

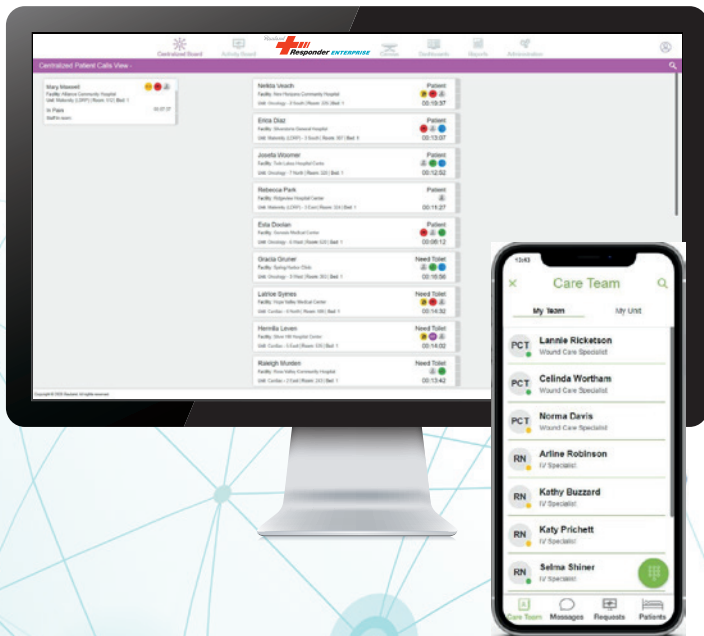
ENTERPRISE SERVICES CLOSE THE GAP BETWEEN STRATEGY AND EXECUTION

- Our Enterprise solution design services help you establish and execute on your Enterprise technology roadmap
- We work with your teams to architect your secure and highly-available solution at scale while allowing you to manage clinical workflow at the hospital and service line level
- Our deployment and integration services accelerate your ROI
- Our Enterprise optimization services help your organization manage and maximize your Enterprise solution through training and support

The future of nursing stands on the Enterprise platform.



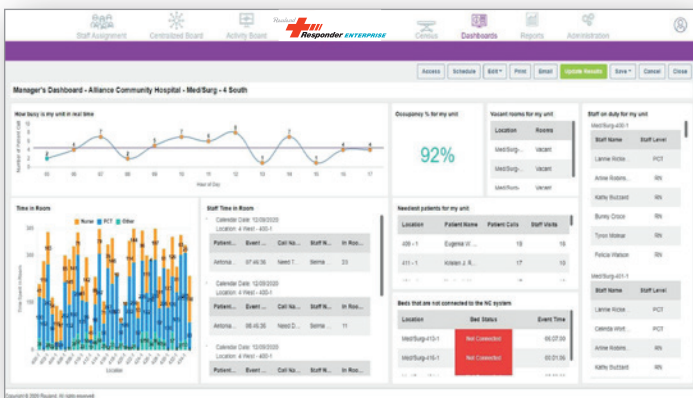
RESPONDER ENTERPRISE IS BUILT ON CROSS-SYSTEM INTEGRATION.



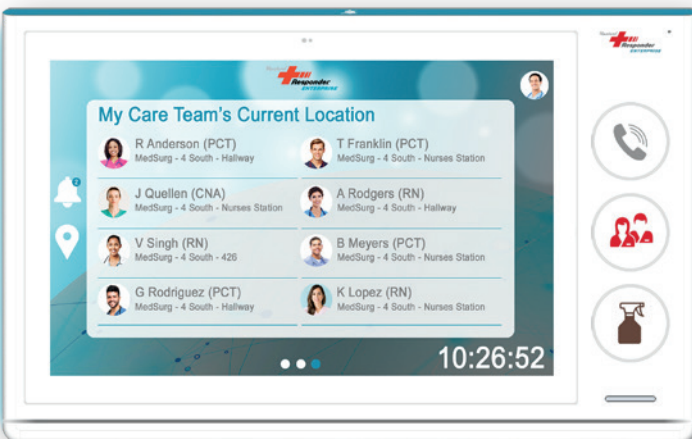
Responder Enterprise supports both a decentralized and centralized nurse call environments. Triage all non-urgent patient requests to the call center where they will be answered and quickly routed to the appropriate healthcare provider that can best fulfill the patient's needs. This will route to their Enterprise Clinical Mobile App showing them the patients information and their needs as well as any notes the dispatcher added.

CLINICAL WORKFLOW STANDARDIZATION

With standardized technology, powerful integrations, and value-added services, you can easily apply clinical best practices across your organization. Together with your care team, we review and improve training, processes and protocols to help achieve consistent and repeatable outcomes.



Management Dashboards: Bring knowledge to the clinical management team regarding their unit occupancy percentages, vacant rooms, staff coverage information, and overall nurse call activities by time of day.



Responder Enterprise Converge™: Individualized experience for all staff entering the patient room to optimize workflow and provide up-to-the-minute patient and team data specifically for the user. Converge complements the secure, scalable and highly available Responder Enterprise, integrating with other functions, from the mobile app to Rauland EveryWear and beyond.

REVIEW. MODIFY. IMPROVE. PERFORM.

- Enterprise Templates and Workflows allow hospitals to standardize their technology and care models and minimize time spent bringing up a new system
- Centralized change management allows modifications to be made quickly and easily
- Enterprise has a robust staff assignment process with assignment and wireless device integration that will enable hospitals to standardize the sign-on process and reduce time spent at shift change
- Staff and performance dashboards will highlight staff usage of the technology, compare and evaluate workflows, and drive care plan compliance
- Reviewing and monitoring workflow dashboards will empower hospitals to share best practices across the Enterprise

SERVICES ALIGN RESOURCES, SUPPORT SUCCESSFUL ADOPTION

- Our Enterprise solution design services extend your Enterprise technology roadmap to include our powerful integration solutions
- We map your organizational challenges with the people, processes, and technology to achieve consistent and repeatable outcomes across the organization, your individual facilities, and service lines
- Our deployment and integration services drive technology, workflow, and utilization standards across the health system
- Our Enterprise optimization services align resources and supports successful adoption and usage of your technology investment

The future of healthcare is focused on clinical outcomes

Our Clinical experts employ Lean methodology to help you identify wasted time and effort, and develop and test new standards, measuring how they increase effectiveness and efficiencies in moving toward your outcome initiatives. As a team, we'll grow and adapt together through deployed systems and services, achieving true continuous improvement in clinical outcomes.

Readmissions				
Location	Patient Name	MRN	Last Discharge Date	Readmission Date
3040-025-1	Audrea Yoder	A-7-758-1736	11/03/2018	01/25/2019
7540-073-1	Quiana Sobus	A-7-758-1738	01/02/2019	01/25/2019
8040-083-1	Yoshika Nelson	A-7-757-1881	12/18/2018	01/25/2019

Days since the last CAUTI event			
Location	Patient Name	MRN	Last CAUTI Event
3040-025-1	Shaundra Wainwright	A-7-751-1319	0
3540-041-1	Levi Paul Baker	A-7-752-1327	0
7540-073-1	Wendy Chenaila	A-7-758-1884	0
7540-073-1	Marina Kales	A-7-758-1712	0

Days since the last fall event			
Location	Patient Name	MRN	Last Fall Date
8040-083-1	Heather Hill	A-7-758-1884	01/01/2019
8040-083-1	Jessica Traylor	A-7-758-1817	12/29/2018
8040-083-1	Shirley Mills	A-7-752-1848	11/22/2018
8040-083-1	Jessica Wheeler	A-7-758-1884	12/12/2018

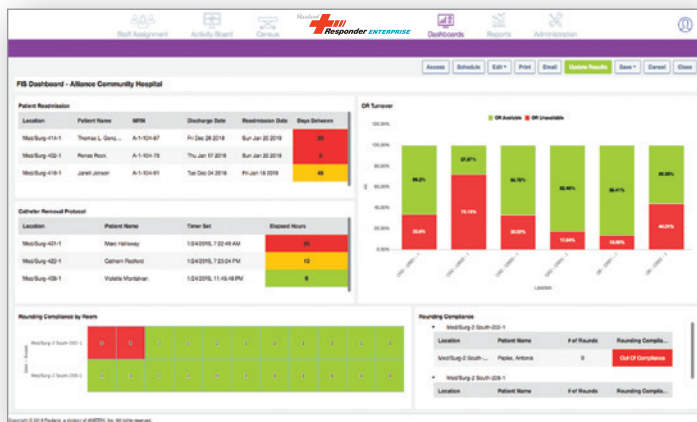
Days since the last CLABSI event			
Location	Patient Name	MRN	Last CLABSI Event
3040-025-1	Crystal Smith	A-7-759-1234	0
8040-083-1	Deborah P. Stone	A-7-754-1883	0
7540-073-1	Faustina	A-7-758-1235	0

Quality Dashboards: Showcase the hard work that the Clinical teams provide on a daily basis to reduce the number of readmissions, patient falls, and CAUTI and CLABSI events.



CLINICAL OUTCOMES

Leveraging the power of the additional clinical integrations, our Lean team works with your staff to help you move the needle on clinical quality improvement initiatives with big business impact. With IT Foundation and Clinical Workflow solutions in place, we empower frontline staff to apply Lean-thinking and problem-solving principles to truly build upon the improvements your organization has achieved, drive those principles across your organization, and support your teams to sustain improvements.



Financial Impact Dashboards: Provide information that helps facilities to ensure that their financial reimbursements are not impacted by protocols not being followed, patient readmissions and OR turnover inefficiencies.

IDENTIFY. MEASURE. OPTIMIZE. CONTINUOUS IMPROVEMENT.

- Robust Event APIs and smartbed integrations optimize system usage and care plans
- Rauland EveryWear™ location technology provides higher resolution data with Quality and Management Dashboards
- Standardizing the patient documentation process can ensure compliance and reduce risk with Enterprise EMR documentation
- Management Dashboards provide proactive trending and analysis, addressing issues before they escalate
- Financial Impact Dashboards help hospitals identify new Clinical initiatives
- Quality Dashboards support Lean practices, improving patient outcomes

SERVICES HELP YOU PROPAGATE BEST PRACTICES ACROSS THE ENTERPRISE

- Our Enterprise solution design service offer a Lean approach by creating a patient-centered, technology-enabled, integrated system of care across your health system that truly improves outcomes
- With deployment and integration services, we help advance your goals for delivering healthcare of the future through innovative clinical systems integrations that transform care delivery
- Using our Enterprise optimization services, our Lean Clinical staff become part of your quality improvement teams focused on continuous improvement that enables those who deliver the value to leverage technology that improves quality of care, reduces waste, and creates flow



Connecting a Universe of Care

With Responder Enterprise, you'll be ready, cross-campus or cross-country—for whatever the future holds. And you'll impact what matters most—patient care.

If you're ready for better information, and better outcomes, contact Rauland today.



Rauland

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