

# The First Minute...

When seconds matter, you need a plan.







#### No Time to Waste

As the statistics illustrate, every second counts in an emergency. The only clear way to react is to create a proactive, comprehensive communications plan that can be deployed at the push of a button. But don't think of Telecenter U<sup>®</sup> as a one-dimensional "panic" button. Think of it as a Critical Communications system, programmed to instantly broadcast important instructions across multiple channels.

#### **Next-Level Communication**

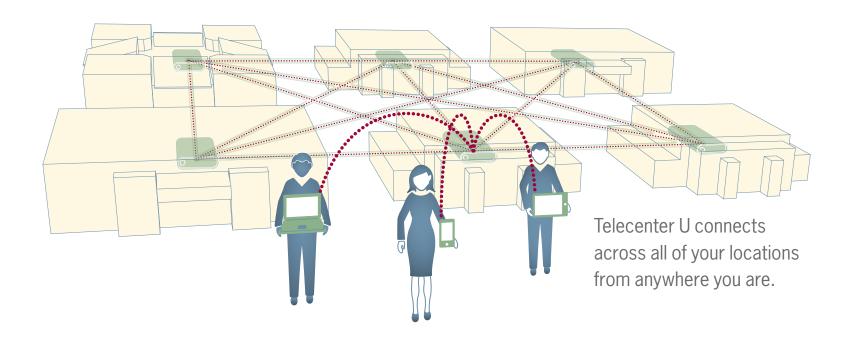
Telecenter U is a multifaceted notification system and the fastest, most robust way to communicate unified emergency instructions across your entire campus. Using predetermined, customizable emergency sequences, Telecenter U performs all pre-programmed, automated steps with a single press or click via web page, desk phone or mobile app.



less than 5 minutes



Most shootings end before first responders arrive



## **Create an Emergency Commu**



### Emergencies **Smart Response**

An effective crisis plan is one that is easy to implement and initiate.

Telecenter U gives you powerful tools that help make your plan easy, with automated emergency response for any and every emergency you plan and practice. Telecenter U focuses on immediate in-building emergency communications - both audible and visual - integrating your day-to-day communication platform with your emergency notification platform so that everyone is familiar with it and knows what to do:

#### **Before First Responders arrive**

Empower occupants to notify an entire building or campus with a single action via Telecenter U, starting emergency automated communications via:

- Mobile App on designated users' smart phones
- Front office consoles, phones and panic buttons
- Classroom phones and call switches
- Web User Interface for administrators to initiate multi-school and district emergencies simultaneously

#### When action is needed FAST, SIMPLE and CLEAR

Telecenter U allows users to create multiple emergency responses, for lockdown, lockout, evacuation, and weather emergencies – anything administrators have created crisis plans for - with audible and visual facility-wide response including:

- Specific tones to identify emergency vs everyday communications
- Pre-recorded messages to give specific instructions
- Message boards in classrooms and common areas with detailed information
- School status lights informing occupants of both building and classroom status

#### Where needed, on time and in sync across your facilities

- On-the-fly live paging allows you to update occupants with the latest information
- Check-in buttons in classrooms let web and app users know who has checked in safe and who hasn't
- Status lights turned on when first responders arrive inform them which classrooms need immediate attention
- Two-way hands-free communication into every classroom letting administrators and first responders listen in to classrooms and communicate with occupants easily

## nications Plan with Telecenter U

#### Web User Interface



Faculty can initiate a district-wide or single school emergency notifications (ie, Lockdown). Faculty

can also monitor classrooms that are safe and checked in via the Emergency Status Screen.

#### Administrative Console



The console allows staff to initiate emergencies and live pages from a single button. The console displays emergency calls from classrooms that

have not checked in safe. Handsfree communication let front office and first responders connect with classrooms that haven't checked in.

#### Small Message Board

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Typically found in classrooms and offices to visually notify staff and students that

an emergency is active. Send important emergency instructions to the message boards to visually instruct people on what to do.

#### **Call Switch**



Staff and Students can alert the front office of an emergency with a single button press of the red "Emergency" button. When a school-wide

emergency is initiated on TCU, staff can notify the front office and first responders that they are safe in their classroom by pressing the blue "Check-In" button.

#### **Panic Button**



Program this button to be tied to a specific emergency (e.g.: Lockdown). Should an emergency take place, faculty won't need to think twice

about what you do. Pressing this button will initiate the emergency and start the automated process, allowing staff to concentrate on keeping themselves and students safe.

#### **Mobile App**

Telecenter U

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Lockdown

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Gives school faculty, who have authorization, the ability to quickly initiate an emergency from their mobile device. The app also allows a real-time view as to which classrooms are safe and checked in.

The Telecenter U Emergency mobile app is available for download in the Apple and Google Play stores.

#### Speaker



High-quality audio, provided through the speakers, broadcasts emergency messages to make sure that everyone is informed during

a crisis. When an emergency is initiated, TCU automatically raises speaker volume to its highest point to make sure messages are loud and clear.

#### Large Message Board



Typically found common areas,

visually notify staff and students that an emergency is active. Send important emergency instructions to the message boards to instruct people on what to do. The larger message boards allow more customization with double line text.

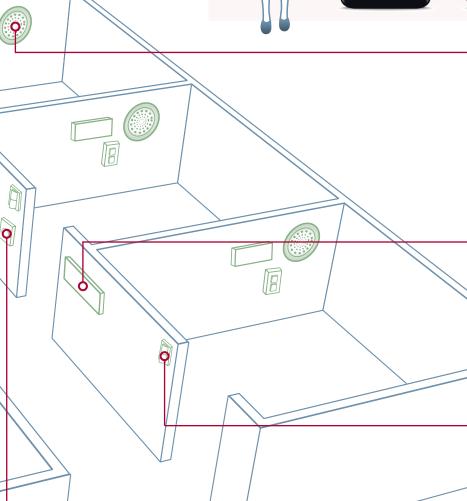
#### **Status Light**



Visually notify staff, students, and even first responders with building and classroom statuses. The light has two independently controlled

status segments that can indicate: classroom check in status, whether school is in an emergency state, and more. Check In status visibility can help first responders as they arrive and enter the hallways.







### **One Critical Communications Solution**

## Telecenter U uses your district's data network to connect all of your facilities together.

The IP-based, critical communications solution leverages your investment in existing network and cabling infrastructure and legacy equipment by integrating with public address, clock synchronization, security and access control systems — providing a complete solution, customizable to fit every communications need in your district.

#### **The Leader In School Communication**

For more than 80 years, Rauland has been dedicated to the communication needs of schools just like yours — which is why you will find our communication solutions in more schools than any other brand. Our products are backed by a five-year manufacturer's warranty — our guarantee to you of system quality, performance and reliability that Rauland customers have come to expect.

Service, installation and support is delivered 24x7 through our network of certified distributors, with support from a team of on-staff Rauland engineers.



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